

## PRIVACY POLICY

### Privacy commitment

www.aureumpro.uk is owned and operated by Aureum Productions (registered in England and Wales, company number 10825951, registered office 27 Old Gloucester Street, London, WC1N 3AX).

We are committed to safeguarding your privacy online and to this end have developed the following privacy policy to deal with issues that may concern you. This policy explains how your personal information will be treated. It may change from time to time so please check it periodically.

This policy was updated in June 2017.

### Personal Information

The details which you provide about yourself and any information which identifies you, such as your name, address, email address, telephone number, country of residence and credit and debit card details (**Personal Information**) will only be retained by us if you provide this information when using one of the services available on our website, such as subscribing to one of our email lists or when purchasing tickets. Personal Information will be held on our system and used for operational purposes such as the processing of bookings and orders in connection with our on-line ticket services and for mailing list subscriptions.

In order to process a transaction, your Personal Information and card details may be passed to third party service providers. Card details will only be used for the purpose of handling an individual transaction.

The Personal Information you supply when you join one of our e-mail lists will be used by Aureum Productions to keep you up-to-date with events and activities organised by ourselves. When purchasing tickets, you are given the opportunity to opt in to receiving news and information from Aureum Productions.

You can amend your preference at any time, or update any information that you may have provided to us. You can ask us to do this for you by e-mailing [letschat@aureumpro.uk](mailto:letschat@aureumpro.uk).

We may from time to time ask you for further information in order to update our records or for particular purposes. We will always tell you how we will use any further information received from you. From time to time, we may also need to send you our website and service announcement updates.

# AUREUM PRODUCTIONS

You have the right to obtain from us an electronic or paper copy of all Personal Information concerning yourself by e-mailing [letschat@aureumpro.uk](mailto:letschat@aureumpro.uk). If you decide not to use our services any further and notify by email as mentioned above, we shall destroy any retained Personal Information.

## **Cookie Policy**

Cookies are small pieces of information that are stored by your web browser on your computer's hard drive. They make it possible for us to provide our online ticketing service and track visitor statistics, such as returning visitors.

We use cookies to improve the experience of using the website, specifically to manage the shopping baskets on our ticketing pages. The cookies used for this function are temporary cookies that are removed once the transaction has been completed or you log out. It is not possible to purchase anything on our website without accepting these cookies.

This website uses the following non-essential cookies:

### Third-party cookies

During your visits to our website you may be delivered cookies by third-party websites. When you visit a page with content embedded from, for example, Facebook, Instagram, Twitter, YouTube, you may be presented with cookies from these websites. Aureum Productions does not control the distribution of these cookies. You should check the third-party websites for more information about these.

### Users Under 18

If you are under 18, please ensure that you obtain your parent/guardian's consent beforehand whenever you provide Personal Information to the website. Users without such consent are not allowed to provide us with Personal Information.

### Security

You are responsible for your information on the internet. Make sure that you are careful when you visit our site in a public place or when accessing the internet over a non-secure Wi-Fi connection. We can only be responsible for your information when it is received on our computers not whilst it is in any intermediate environment.

Please remember that when you use a link to go from this website to another website, our policy no longer applies to your internet browsing. Your browsing and interaction on any other website, including websites which are linked to ours, is subject to that website's own rules and policies.

#### **Aureum Production**

Registered office: 27 Old Gloucester Street, London, WC1N 3AX  
Company registration number: 10825951

# AUREUM PRODUCTIONS

## Contact Us

Any questions, feedback and requests regarding this privacy policy are welcomed and should be addressed to [LetsChat@aureumpro.uk](mailto:LetsChat@aureumpro.uk).

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